Positive lab downloaded from ECLRS by Epi Team. UR CCH checks resources for epi info and assigns OP number. Epi team enters into Database.

IQ Triage Lead assigns contacts to team each morning. They call to notify contacts, present Datos app and determine if MQ or I or if swab needed, enter in Database. Wrap around needs identified sent to DPH.

Contact Tracing Lead (CTL) assigns OP’s to interviewers (sends them labs.) Interviewer completes interview, issues isolation orders and conducts home assessment and presents Datos. Any wrap around needs referred to: dfa2a26.sm.monroe-wraparound.care.request@dfa.state.ny.us. Contacts are entered into database.

IQ Group Lead receives list of travelers and assigns to MQ lead to contact for Voluntary Quarantine

ISO Field Team assigns needed swabs daily and leads enter into database.

Isolation Follow Up Team monitors patients daily via app, call or visit. Enters into Database.

Quarantine Team monitors Datos and contacts patients when MQ or VQ complete to assess if ready for release. Enters into Database. Emails ISO if symptomatic.

Isolation Release Team Lead assigns to team. Will monitor Datos for those ready to be released from ISO and will discharge from Datos when released. Monitor lists of non-Datos patients for release. Provides verbal release to patient.

The Clarion Team Lead or her designee will release all individuals isolated at the Clarion Hotel.

I&Q Triage Support Team sends ISO, MQ and VQ orders as well as release letters and saves copies.

Calls to COVID line, refers to all teams as appropriate team by Phone Triage. See Call Forwarding Chart.