Process for Reporting Positive COVID-19 Cases and Case Investigations
Guam Department of Public Health and Social Services
March 17, 2020

Positive COVID-19 Test Result

- Lab reports to Surveillance Team and Epi/Surveillance Branch
- Inform Investigation Team
- Field Team identifies close contacts using Contact ID form
- Field Team provides information to Assessment Team
- Field Team investigates case using Case Investigation Form
- Field Team identifies close contacts using Contact ID form
- Lab reports to Surveillance Team and Epi/Surveillance Branch
- Field Team and Assessment Team enter data into database

Field Team provides information to Surveillance Team and Epi/Surveillance Branch

- Investigation Team analyses risk and makes recommendation
- Assessment Team conducts contact investigation using Contact Investigation Form and using Contact Investigation Script
- Field Team identifies close contacts using Contact ID form
- Field Team provides information to Assessment Team
- Field Team investigates case using Case Investigation Form
- Field Team identifies close contacts using Contact ID form
- Lab reports to Surveillance Team and Epi/Surveillance Branch
- Field Team and Assessment Team enter data into database

Contact disposition:

- Symptomatic
  - Isolation Division is notified
  - Conduct nurse assessment, deliver isolation letter, conduct home assessment, swab patient and test specimen
  - If mild case and DOES pass home assessment
  - If mild case and DOESN'T pass home assessment
  - If severe case
  - Send to isolation site (GMHA/SNU) for care
  - Isolate at symptomatic floor in quarantine facility
  - Home isolate

- Asymptomatic
Quarantine Division is notified

Quarantine Implementation Team goes to home of contact and serves quarantine orders

Home qualifies for home quarantine

Issue thermometer, guidance, wrap-around services, answer questions

Refuses facility quarantine

Accepts facility quarantine

Home does not qualify for home quarantine

Arrange for transport to quarantine facility:
- Prompt non-emergency transport through HPLO
  OR
- Self drive to facility at report time

Home qualifies for home quarantine

Issue thermometer, guidance, wrap-around services, answer questions

Home isolate until symptoms resolve

Monitor, pending test results

Notify Isolation Division: swab patient and test specimen, issue voluntary isolation orders, move to government isolation facility

Contact remains asymptomatic

Quarantine Monitoring Team monitors contact using Quarantine Monitoring Form by phone and/or video conferencing

Submit data to Quarantine Monitoring Log in database

Positive

Negative

Contact becomes symptomatic

Resolve and discharge after 14 days with Discharge Letter

Provide information about harm reduction strategies for the home

Submit data to Quarantine Monitoring Log in database

Contact remains asymptomatic